

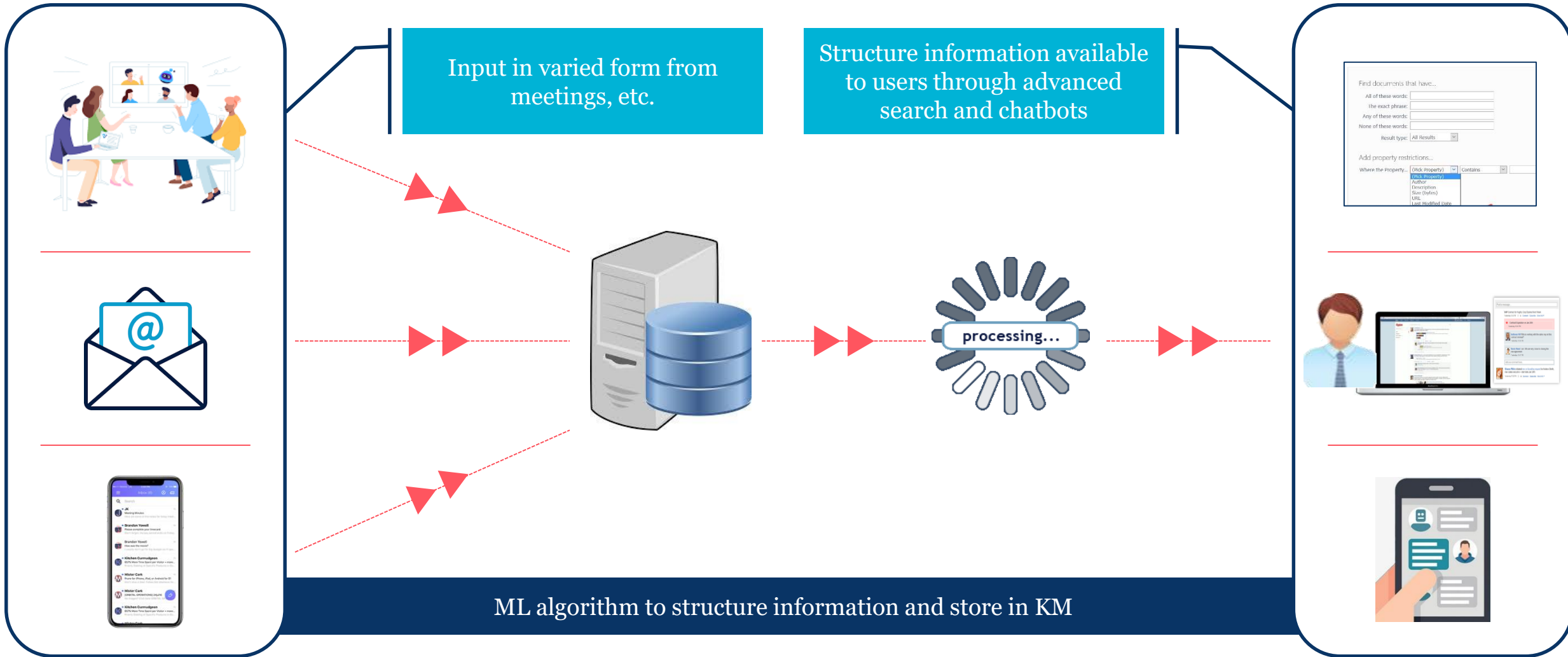


genpact

Transformation
Happens Here

AI-Based Cognitive Information Stores

AI-Based Cognitive Information Stores



ML-based KM system to decipher unstandardized user input and convert to standardized tagged format for easy and predictive retrieval

Typical Current State in Organizations

No standardized way to capture tacit knowledge

Capture of knowledge in person dependent

Captured knowledge in incomplete and unstructured

Retrieval of knowledge is not easy



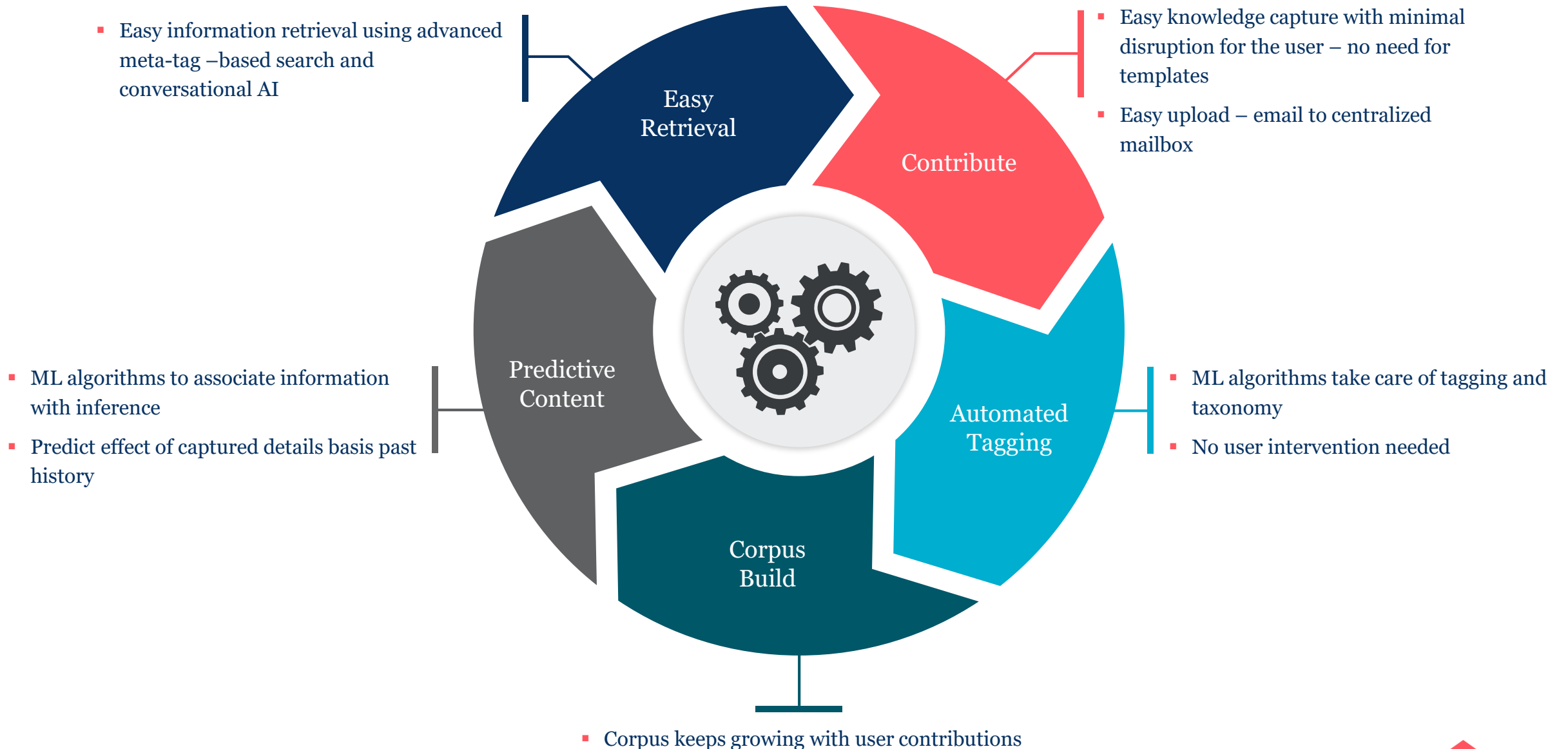
Information changes are difficult to communicate

Content management system is not user-friendly

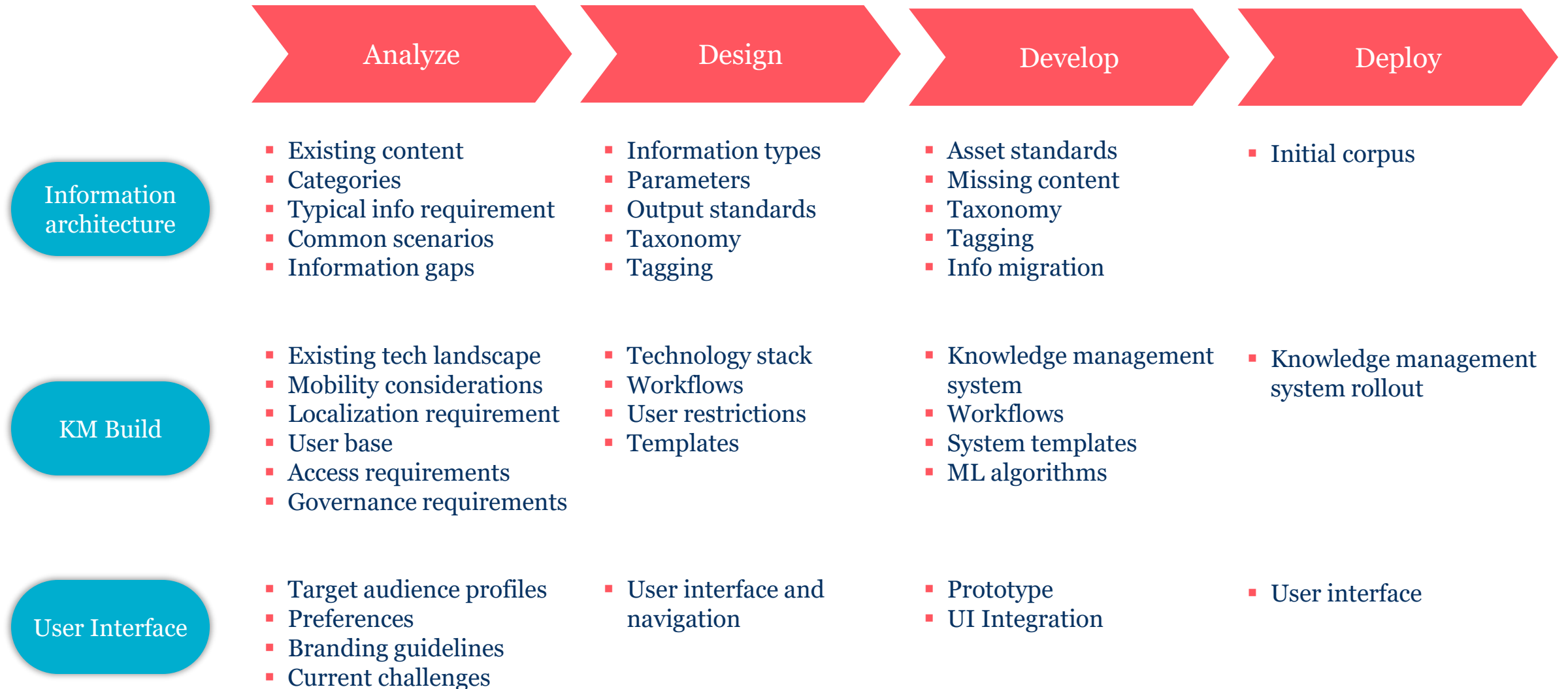
Users are not motivated to use content management system

No reference lookup for abnormal changes made in the past

Ongoing Refinement



Overall Approach



Thank you.

